

IMPACTOLOGY.AI TERMS OF SERVICE

Article 1 (Purpose)

The purpose of these Terms of Service (hereinafter referred to as the "Terms") is to stipulate the conditions and procedures for using impactology.ai (hereinafter referred to as the "Service") operated by IMPACT SQUARE Inc. (hereinafter referred to as the "Company"), as well as the rights, obligations, and responsibilities between the Company and the user (hereinafter referred to as the "Member").

Article 2 (Definitions)

1. "Site" refers to the website operated by the Company to provide the Service.
2. "Service" collectively refers to all features and linked programs within the impactology.ai platform provided by the Company, and is classified as follows according to the organization type selected upon registration and the purpose of use:
 - a. "BASIC Plan": A service where Members use Credits to independently publish and manage AI-based impact reports.
 - b. "PRO Plan": A service that publishes advanced reports by adding expert review and data reliability verification to the AI results.
 - c. "ENTERPRISE Plan": A service that provides integrated measurement and management of report creation and progress of participating companies on a project basis, and links relevant training/workshops.
3. "Credit" refers to a virtual payment method or service point used by Members within the platform to utilize specific features such as publishing self-disclosure reports.
4. "Member" refers to a person who registers for the Company's Service and continuously uses it.
5. "ID" refers to the email address set by the Member upon registration for Member identification and Service use.
6. "Password" refers to a combination of letters and numbers set by the Member to use the Service.

7. "Content" refers to all information (text, images, etc.) posted or stored by the Member within the Service.

Article 3 (Effect and Amendment of Terms)

1. These Terms shall become effective by posting them on the Site or otherwise notifying the Members.
2. The Company may amend these Terms to the extent that they do not violate relevant laws, such as the Act on the Regulation of Terms and Conditions, the Framework Act on Telecommunications, the Telecommunications Business Act, and the Act on Promotion of Information and Communications Network Utilization and Information Protection. The amended Terms shall be announced 7 days prior to the effective date. However, significant changes shall be announced 30 days in advance.
3. If a Member continues to use the Service after the amended Terms take effect, the Member shall be deemed to have agreed to the amended Terms.

Article 4 (Formation of Service Use Agreement)

1. The Use Agreement is formed when a Member agrees to these Terms and the Privacy Policy, and applies to use the Service according to the procedures set by the Company.
2. The Company may review the qualifications of the Member who applied to use the Service and may request additional information if necessary.

Article 5 (Acceptance and Restriction of Use Application)

1. The Company, in principle, accepts the application for Service use in the order received.
2. The Company may refuse or restrict acceptance in the following cases:
 - a. If false information is provided.
 - b. If the applicant intends to interfere with Service operations or use it for improper purposes.
 - c. If it is deemed difficult to provide the Service due to other Company policies.

Article 6 (Service Contents and Credit Policy)

1. The Company provides the following plan-based services according to the Member's choice. All plans are available according to the Member's needs regardless of the organization type selected upon registration.
 - a. BASIC Plan (Self-Disclosure Type): Generating AI-based impact report drafts and publishing self-disclosure reports using Credits.
 - b. PRO Plan (Expert Review Type): Includes all features of the BASIC Plan, plus publishing impact reports through 1:1 expert review.
 - c. ENTERPRISE Plan (Integrated Management Type):
 - i. Workshop A (Impact Self-Management Course): Performance measurement training, report drafting practice, and publishing self-disclosure reports.
 - ii. Workshop B (Practitioner Capacity Building Course): Performance measurement training, report drafting practice, and publishing self-disclosure reports.
 - iii. Reporting Pro (Expert Review Type): Publishing expert-reviewed reports.
2. The Company operates a "Credit" policy as a virtual payment method for using specific features (such as the BASIC Plan) within the Service. Credits are divided into "Paid Credits," which are purchased by the Member, and "Free Credits," which are provided free of charge by the Company through events, promotions, registration benefits, etc.
3. Members may purchase Paid Credits using the payment method provided by the Company or a method agreed upon with the Company. Upon new registration, Free Credits are provided as follows:
 - a. Basic Provision: Basic Credits are provided to all Members who complete registration.
 - b. First Registrant Benefit for Organizations: If a Member selects the organization type as 'Impact Investor', 'Corporate Incubator/Accelerator', or 'Non-profit Organization' upon registration, additional Credits are provided only to the first 1 Member who registers the organization. From the second Member registering under the same organization name, only Basic Credits will be provided.

4. When Credits are deducted during Service use, Free Credits are deducted and expire before Paid Credits as a general rule. However, the deduction order may vary depending on the Company's system settings or separate notices.
5. Both Paid and Free Credits cannot be transferred, sold, or provided as collateral to a third party. Free Credits are not refundable in cash, and the refund of Paid Credits follows the policy in Article 7 (Payment, Cancellation, and Refund). The validity period and detailed operation policies of each Credit type are separately announced on the Service screen.
6. The Company may partially change the provided items or Credit policies for each plan according to the advancement, update, and policy changes of the Service. In this case, the Company shall announce such changes in advance in accordance with relevant laws.

Article 7 (Payment, Cancellation, and Refund)

1. If a Member wishes to use the Company's paid services, they must pay the fee using the payment method provided by the Company or a method separately agreed upon with the Company. However, unless otherwise stated on the Service screen, all Service fees exclude Value-Added Tax (VAT), and a 10% VAT will be charged separately at the time of payment.
2. The criteria for payment cancellation and refund of Paid Credits are as follows:
 - a. Full refund is available if the Service has not been used at all (in the case of Paid Credits, not even 1 Credit has been used) within 7 days of purchase.
 - b. If 7 days have passed since purchase or if Credits have been partially used, the regular price excluding any discount benefits for the used amount will be deducted, and 10% of the actual payment amount (including VAT) will be deducted from the remaining balance as a cancellation fee before refunding. However, if the remaining amount is 0 KRW or less, no refund will be issued.
3. The refund criteria for customized services conducted through separate quotation inquiries, such as the 'PRO Plan' and 'ENTERPRISE Plan', are as follows:
 - a. For these services, the assigned expert's work commences immediately upon the completion of the Member's payment (e.g., bank transfer).
 - b. Therefore, as a general rule, mid-term cancellation and refund are not possible after payment is completed.

- c. However, if the Company fails to provide the Service due to its own attributable reasons, the full payment amount will be refunded to the account designated by the Member.
4. For services paid for by entering into a separate written contract with the Company, the refund and cancellation provisions specified in that written contract shall take precedence.
5. Point-type goods that the Member did not directly pay for, such as Free Credits or event prizes, will not be refunded or compensated in cash under any circumstances.
6. If a Member's Service use is restricted or the agreement is terminated due to a violation of these Terms or relevant laws, the Company may refuse a refund.

Article 8 (Copyright and Data Utilization)

1. The copyright of the final 'Impact Report' published through the Service belongs to the 'Member' who paid the fee and generated the report.
2. The Company may process the data (organization information, impact performance, etc.) entered by the Member during Service use into a de-identified (anonymous) form that cannot identify a specific individual or company, and utilize it for purposes such as research, statistical compilation, Service improvement, and new service development.
3. Members using integrated management services such as the 'ENTERPRISE Plan' (hereinafter referred to as 'Admin Members') and Members participating therein (hereinafter referred to as 'Participating Companies') agree that the 'Admin Member' has the right to view their Service use status, input data, and related personal information (organization name, report publication status, etc.) within the scope of the purpose of providing Service features such as support project management and performance verification.

Article 9 (Disclaimer and Member's Responsibilities)

1. The 'Self-disclosure Report' provided by the Company is a result generated based on the data directly entered by the Member, and the Company does not verify the accuracy of the data or review the narrative content.
2. All responsibility for the truthfulness and accuracy of the written report content lies with the relevant organization (Member) utilizing the report. The Company assumes no

responsibility for any direct or indirect damages incurred by third parties, such as investors, due to the Member entering false data.

3. Members must not create or distribute copies that arbitrarily modify the data of the original impact report generated through this Service.
4. The 'Admin Member' has the authority to view the impact reports published by 'Participating Companies' participating in their project, as well as the personal information contained therein. However, access to the original corporate materials (IR, company introduction, etc.) uploaded for report generation is restricted.
5. When entering into a separate written contract with the Company regarding the use of this Service, the 'Admin Member' must strictly comply with the 'Personal Information Protection, Confidentiality Obligation, and Disclaimer Provisions' specified in the contract, which shall take precedence over these Terms.
6. The 'Admin Member' must use the reports and personal information of the Participating Companies viewed through this Service only for approved purposes such as support project management, and must not leak them to a third party or use them commercially without the Company's prior written consent.
7. In the event that the reports and personal information of Participating Companies are leaked externally or related disputes arise due to a violation of obligations under a separate written contract with the Company, negligence in account management by the 'Admin Member', or intentional/negligent acts, all legal and practical responsibilities shall lie entirely with the 'Admin Member' (and the relevant organization), and the 'Company' shall assume no responsibility for this.

Article 10 (AI Feature Use Regulations)

1. The Company provides a feature where AI automatically generates report drafts based on materials (PDFs, etc.) uploaded by the Member.
2. Members must not upload materials that infringe on the copyrights of others or contain illegal content into the AI draft generation feature.
3. Drafts generated through AI are for reference only and may contain errors or inaccuracies. The Member is responsible for directly reviewing and correcting the accuracy of the generated draft before publishing the final report.

Article 11 (Member Registration and Management)

1. Members may register through the procedures set by the Company, and the information provided upon registration must be accurate.
2. Members cannot share their account information with third parties and must update their information immediately upon any changes.

Article 12 (Company's Obligations)

1. The Company will do its best to provide continuous and stable services.
2. The Company complies with relevant laws such as the Personal Information Protection Act and safely protects Members' personal information.

Article 13 (Member's Obligations)

1. Members must not engage in the following acts:
 - a. Stealing another person's personal information.
 - b. Interfering with the normal operation of the Service.
 - c. Posting illegal information.
 - d. Other acts violating relevant laws.

Article 14 (Suspension of Service Provision)

1. The Company may suspend the provision of the Service for the following reasons:
 - a. When facility inspection and maintenance are required.
 - b. When a force majeure event occurs.
 - c. When a Member violates the Terms and causes harm to the Company's operations.

Article 15 (Provision of Information and Display of Advertisements)

1. The Company may provide useful information to Members through email, notifications, etc.
2. The Company may display advertisements for the operation of the Service, and the Member is deemed to have agreed to this.

Article 16 (Termination of Contract and Service Withdrawal)

1. A Member may terminate the Service use at any time, and the Company will process this in accordance with relevant laws.
2. The Company may restrict Service use or delete an account if a Member violates the Terms or severely impacts Service operations.

Article 17 (Dispute Resolution and Governing Law)

1. Disputes arising between the Company and the Member in connection with these Terms shall be governed by the laws of the Republic of Korea.
2. If no agreement is reached between the Company and the Member, the dispute shall be resolved by the competent court having jurisdiction over the Company's head office location.

Addendum

1. These Terms of Service shall be effective from July 22, 2026.